



August 26, 2020

Web Announcement 2291

Reminder for Personal Care Services and Waiver Services Providers: Important Update Regarding New Claims Submissions

Attention provider types (PTs) 30 (Personal Care Services – Provider Agency), 48 (Home and Community Based Services Waiver for the Frail Elderly), 58 (Home and Community Based Services Waiver for Persons with Physical Disabilities) and 83 (Personal Care Services - Intermediary Service Organization (ISO):

Reminder to [Web Announcement 2268](#): Effective **August 24, 2020**, the Provider Web Portal (aka the Electronic Verification System [EVS]) no longer accepts new claim submissions by PTs 30, 48, 58 and 83 for services that are required to be provided using an Electronic Visit Verification (EVV) system. Claims must be submitted through Nevada's EVV system AuthentiCare® Nevada, as required since September 29, 2019.

Please see [Web Announcement 2268](#) for the list of services and procedure codes that must be documented in AuthentiCare® Nevada for both Fee-for-Service and Nevada Medicaid Managed Care Organizations (MCOs).